

The logo for 'yallo' is written in a bold, teal-colored, lowercase sans-serif font.

Scan App – Capture customers correctly

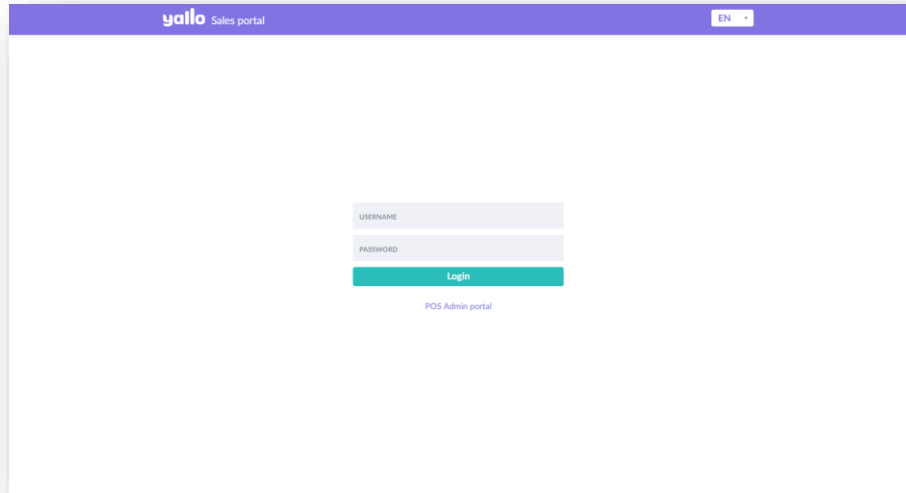
POS – with Smartphone/Tablet

Introduction – Scan App

Since 1 June 2018, the new Federal Act on the Supervision of Postal and Telecommunications Traffic (BÜPF) and the ordinances have come into force. The new law ensures that offenders can not escape law enforcement investigations simply by encrypted communication over the Internet.

Against this background, we would like to point out once again that the personal data of the customer must be confirmed by a passport, an identity card or another travel document valid in Switzerland in accordance with the reseller contract. The identification requirement exists for all customers (pre- and postpaid). As of August 26, 2018, you will need to upload a copy of the travel document on our sales portal.

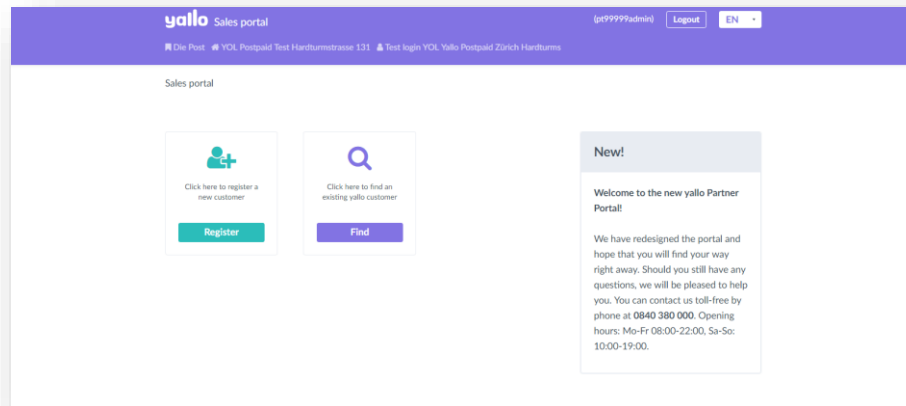
Instructions - (no change to today's process)



- 1) yallo Sales portal: www.yallo.ch/pos
 - Please login with your credentials

or

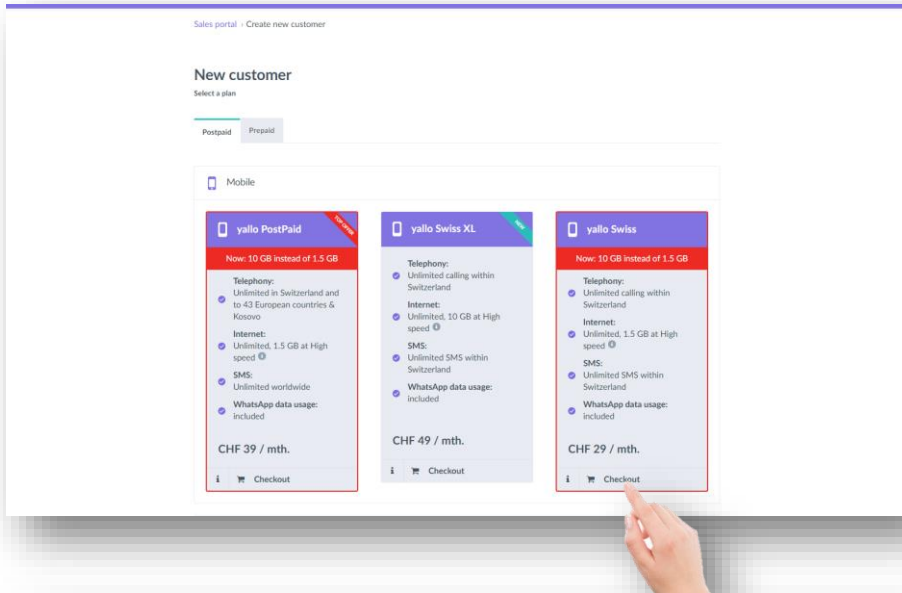
- 1) Lebara Sales portal: www.lebara.ch/POS
 - Please login with your credentials



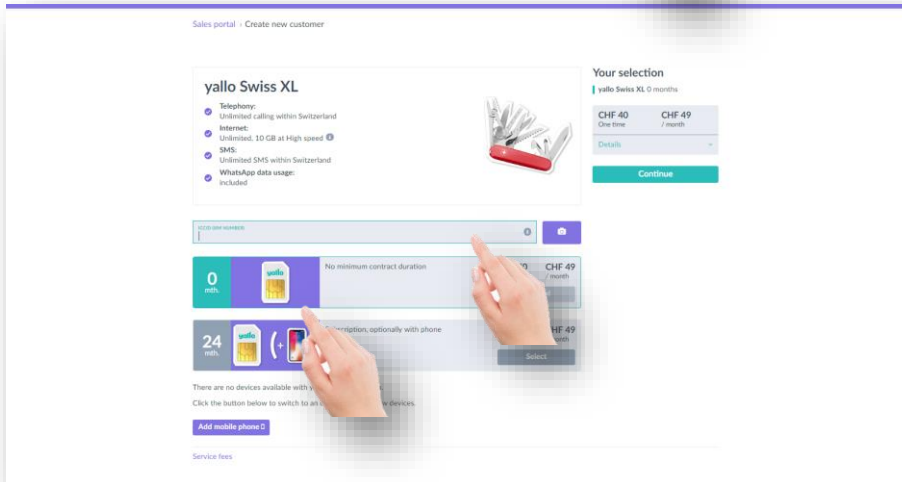
- 2) Choose if it's a new customer or an existing customer.

- Log in to existing customers with mobile number and date of birth.

Instructions - (no change to today's process)



3) Please select the product



4) Please enter the ICCID and select the promotion.

- In case of number porting, please click on "take number".

Instructions - (New identification procedure)

yallo Sales portal (et99999admin) [Logout](#)

🏠 Ethnic 🛒 Test Shop 👤 Yvonne's Test

[Sales portal](#) › Create new customer

yallo PostPaid

Telephony:

- ✓ Unlimited in Switzerland and to 43 European countries & Kosovo

Internet:

- ✓ Unlimited, 1.5 GB at High speed ⓘ

SMS:

- ✓ Unlimited worldwide

WhatsApp data usage:

- ✓ included

+

Phone number: 0767793864

CHF 40
One time

CHF 39
/ month

[Details](#) ▾


Personal identification

In order for us to clearly identify you, we need a scan of a valid official identification document (an identity card, passport, or residence permit). A driver's license is not permitted.

Here are the allowed id types Swiss passport, Swiss ID card, B residence permit, C residence permit, L residence permit

[📷 Start camera](#)

[🔗 Starten mit Smartphone oder Tablet](#)



In this guide we show you the identification with smartphone / tablet

5) You have 2 different ways to capture the documents:

- Webcam (if available only via Chrome or Mozilla)
- Scan with the smartphone / tablet

Instructions - (New identification procedure)

yallo Sales portal (et99999admin) [Logout](#)

[Ethnic](#) [Test Shop](#) [Yvonne's Test](#)

Sales portal › Create new customer

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+

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CHF 40 One time	CHF 39 / month
---------------------------	--------------------------

[Details](#) [v](#)

Are you ready? Start the validation process.

Please go to the link below on your phone. When you get there your camera will start. Please point the camera at the QR code below.

[https:// Yallo.ch/idp](https://Yallo.ch/idp)

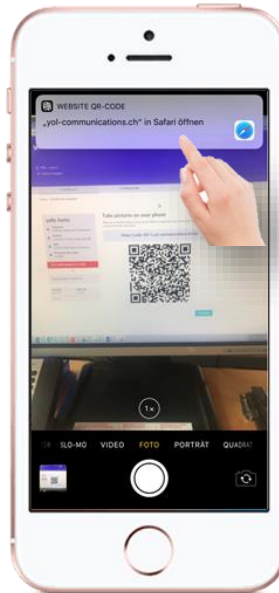


6) Scan the QR code or go to the link «yallo.ch/idp»

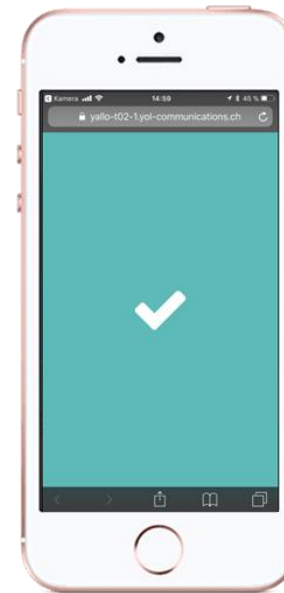
Instructions - (New identification procedure)



7) Go to an application which reads QR codes or, with newer versions of the iPhone, to the camera or open the browser and enter the link.



8) On newer versions of iOS, the camera will automatically detect the QR code and show you the link.



9) Allow access to your camera



10) Hold the front of the document with the photo in front of the camera (in the frame) and make sure that the image is legible. Then click on "Take photo"



11) Hold the back of the document in front of the camera and make sure the image is legible. Then click on "Take a photo". In the case of a passport you can skip this page.

Instructions - (New identification procedure)

yallo Sales portal(et99999admin) [Logout](#)

[Ethnic](#) [Test Shop](#) [Yvonne's Test](#)

[Sales portal](#) > Create new customer

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CHF 39
/ month

[Details](#) [v](#)

Images

The images that you scan on your phone should show below. When all of the images are scanned you can click on continue.



[Continue](#)

12) The captured images of the document automatically appear on your screen.

Instructions - (no change to today's process)

13) Please fill in the personal Information of the customer and click on Continue"

Home · Neuen Kunden erstellen

yallo Swiss XL

- Telefonie:
 - Unlimitiert telefonieren in der Schweiz
- Internet:
 - Unlimitiert, inkl. 10 GB High-Speed 4G surfen
- SMS:
 - Unlimitierte SMS in der Schweiz
- WhatsApp Datenutzung:
 - Unlimitiert inklusive

+
Rufnummern: 0766717652

CHF 40 Einmalig / CHF 49 / Monat
Details

Bitte gib deine Angaben ein

ANWISSE Herr VORNAME Hans NACHNAME Mustermann

EMAIL ADRESSE muster@email.ch ☐ Keine Email Adresse

SPRACHE Deutsch GEBURTSDATUM 1.1.1980

KONTAKTNUMMER 0766717652

NATIONALITÄT Schweiz KUNDENTYP Schweizer Reisepass

KUNDENNUMMER A12345678 GEBURTSDATUM 5.10.2025

☐ SIM Karte wird von einer anderen Person genutzt

Adresse eingeben

PLZ 8001 ORT Zürich

STRASSE Laternengasse HAUSENUMMER 1

C/O (OPTIONAL)

☐ Papierrechnung (CHF 3/Monat)

4. Falls nicht ausgewählt, wird die Rechnung kostenlos per Email zugestellt

Weiter

14) The contract will be automatically opened (PDF) and can be printed to give it to the customer for control.

yallo • Sunrise Communications AG, Brunz/Mattwiese 130, CH-8000 Zürich • yallo.ch

yallo subscription – Registration form

Internal remarks

Account No. 0001377610

Point of sale 39999

Customer address Traveler's Test Account

Customer data

Title Mr.

Last name Teller2

First name Teller1

Street No. Brunz/Mattwiese 130

Address line 2

ZIP/City 8000 Zürich

Date of birth 04.02.1987

Daytime phone number

Email

Correspondence language English

Customer identification

Document / Passport Swiss Residence Permit B

Nationality Swiss (English)

Document Number 1234567709

☒ Upon concluding the contract, a copy of the ID will be attached with this document.

yallo subscription

yallo Product No. 0766717652

Old Ref. No. 0001377610

Price plan yallo Passport CHF 39.90

MobilePhone

IMEI

Purchase price

Device option

Contract duration

Minimum contract duration 6 months. Contracts without a minimum contractual term can be cancelled any time with a notice period of 60 days. An early contract cancellation will incur costs.

Regarding the bill

Bill without connection details. Details can be found at www.yallo.ch → "Your account"

☐ e-mail invoice ☒ Paper bill (Plein apply)

Last name Teller2 Street No. Brunz/Mattwiese 130

First name Teller1 ZIP/City 8000 Zürich

Components of the contract

After this registration has been accepted by yallo, the following elements are components of the contract:

- This registration form
- The currently valid published price list and product information (www.yallo.ch)
- The currently valid General Terms and Conditions (GTC), see www.yallo.ch

Signature

With my signature, I acknowledge that I have read and accepted the aforementioned documents. I also confirm that the details I have given are correct.

Place, Date Customer Signature

Identity checked, Signature and stamp of the point of sale

yallo is a brand of Sunrise Communications AG

Instructions - (New identification procedure)

yallo Sales portal(et99999admin)[Logout](#)

[Ethnic](#) [Test Shop](#) [Yvonne's Test](#)

[Sales portal](#) › [Create new customer](#)

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included

+

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[Details](#) [v](#)

yallo PostPaid	CHF 39
Monthly charges	CHF 39
Activation & SIM-Card	CHF 40
Payment at point of sales	CHF 40

[Print contract again](#)

☐ The customer has read and agreed to the terms and conditions

[Place order](#)

15) Here you can print the contract again and confirm that the customer has read and agreed to the terms and conditions.

Instructions

yallo Sales portal

(et99999admin) [Logout](#)

Ethnic Test Shop Yvonne's Test

Order Successful!

Billing method: Paper billing (CHF 3 / mth.)

Name: Mr. Tester1 Tester2

date of birth: 04/02/1997

Email address:

Address: Binzmühlestrasse 130, 8050 Zürich

ID: 12345677789 (Swiss Residence Permit B)

Nationality: United Kingdom

Username: 0762250642

Plan: yallo PostPaid (0 months)

Phone number: 0762250642

Mobile phone: No mobile phone

Promotion: No promotion

[Download/show contract](#)



[Back to start](#)



16) Activation completed successfully.